

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/603,306
 Confirmation No.: 1775
 Filing Date: June 23, 2000
 First Named Inventor:
 Brian Wolfe

Title: SYSTEM AND METHOD
 FOR DISPLAYING
 MESSAGES USING A
 MESSAGES TABLE

Examiner: Pass, Natalie
 Art Unit: 3626
 Atty. Dkt. No: 5053-36200

CERTIFICATE OF ELECTRONIC TRANSMISSION UNDER 37 C.F.R. §1.8 DATE OF DEPOSIT: <u>Dec 20, 2001</u> I hereby certify that this correspondence is being deposited with the United States Patent Office electronic filing system on the date indicated above  Jackie L. Pittre

COMMENTS ON STATEMENT OF REASONS FOR ALLOWANCE

MAIL STOP: ISSUE FEE

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

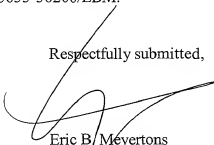
Applicant respectfully disagrees with the Examiner's Statement of Reasons for Allowance and/or Applicant believes that the Examiner's Statement of Reasons for Allowance is incomplete.

Applicant respectfully submits that the cited art does not teach or suggest the combinations of features set forth in the Applicant's claims. By way of nonlimiting example, Applicant submits the submitted references at least do not appear to teach or suggest the feature of automatically displaying message text corresponding to a requested message code to a user along with one or more displayed processing steps, in combination with the other features of Applicant's independent claims.

Inventor(s): Brian Wolfe
Appl. Ser. No.: 09/603,306
Atty. Dkt. No.: 5053-36200

If any fees are inadvertently omitted or if any additional fees are required or have been overpaid, please appropriately charge or credit those fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 50-1505/5053-36200/EBM.

Respectfully submitted,



Eric B. Meyertons
Reg. No. 34,876

Attorney for Applicants

MEYERTONS, HOOD, KIVLIN, KOWERT & GOETZEL, P.C.
P.O. BOX 398
AUSTIN, TX 78767-0398
(512) 853-8800 (voice)
(512) 853-8801 (facsimile)

Date: Dec 20, 2001